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09/756,471
ASTR-0051

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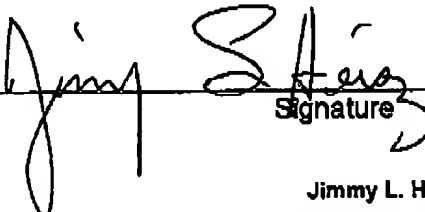
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• Amendment under 37CFR 1.116 (pp 11)

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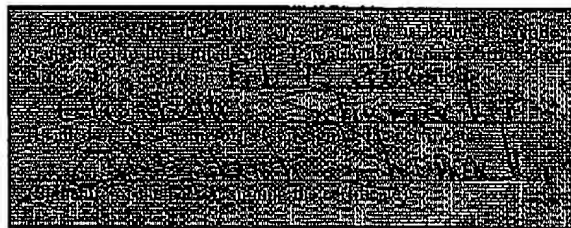
PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Alisdhair Campbell, *et al.*
Serial No.: 09/756,471
Filed: January 8, 2001
Title: CUSTOMER COMMUNICATION SERVICE SYSTEM
Grp./A.U.: 2645
Examiner: Chow, Ming

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Commissioner for Patents
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Sir:

AMENDMENT UNDER 37 C.F.R. § 1.116

In response to the Examiner's Action mailed December 15, 2005, please amend the above-identified application as follows: